



Clients Conditions of Entry : COVID-19 Policy

COVID VACCINATION

From Friday the 22nd October 2021, ARDOUR Brows & Lashes Salons will only be able to provide services to double vaccinated clients from the age of 12 years and above. The aforementioned condition is in accordance to the Covid-19 Mandatory Vaccination direction under the Public Health and Wellbeing Act.2008.

We kindly request your proof of vaccination as condition of entry to our salons. All double vaccinated clients can access their proof of vaccination through myGov, their vaccination providers or the Australian Immunisation Register.

See [Services Australia – How to get proof of your COVID-19 vaccinations](#) for details.

Likewise, we'd like to assure our clients that our staff providing salon services have been double vaccinated as per the public health order.

QR CODE REQUIREMENTS

All clients, visitors and staff will be required to check in using the Victorian Government QR Code service. The QR Code service is mandated by Victorian Government and is an integral part of our Covid Safety Plan.

WEAR A FACE COVERING

All clients and visitors entering ARDOUR Brows & Lashes salons, must wear a face covering as per the public health advice.

NO GUESTS AND CHILDREN

At ARDOUR Brows & Lashes friends and family members are very important to us, however we kindly ask that during this period of time, you refrain from bringing any guests, including children, into the salon with you for your appointment. By complying, this will help ensure social distancing requirements are met in the salon for the health and well-being of everyone in the salon. We thank you in advance for your understanding.

IF YOU HAVE TRAVELLED OR ARE UNWELL

At ARDOUR Brows & Lashes, we are continuously working hard to ensure our salon remains a safe space for our guests and team. In return, we ask that should you feel unwell, or have travelled overseas during the past month, please contact the salon today to reschedule any upcoming appointments, in-line with the 14-day self-isolation requirement.

NO CASH PAYMENTS

As part of the health and safety measures we have put into place here at ARDOUR Brows & Lashes, we are no longer accepting cash payments in-salon. Only contactless payments will be accepted e.g. credit card or EFTPOS. If none of these methods are available to you, please contact us directly.

GENERAL STATEMENT

Considering increasing concerns around COVID-19, we want to assure you that we are taking every precaution possible to ensure that we all remain safe during this time.

Our team members have also completed COVID 19 infection control training provided by the Australian Government (Department of Health).

A copy of our certificates can be viewed via the link below:

<https://browsandlashes.com.au/certificates/>

We welcome you back and look forward to seeing you soon! x

Management

ARDOUR Brows & Lashes